



Accessible Customer Service - Feedback Form

*Thank you for visiting Lower Trent Conservation.
We value all of our customers and strive to meet everyone's needs.*

Please tell us the date and time of your visit: _____

Name of staff person(s) you met with: _____

Did we respond to your customer service needs today?

YES NO

Was our customer service provided to you in an accessible manner?

YES SOMEWHAT (please explain below) NO (please explain below)

Did you have any problems accessing our goods and services?

YES (please explain below) SOMEWHAT (please explain below) NO

Other comments:

Contact information (optional):

Please submit to:

Glenda Rodgers, General Manager, Lower Trent Conservation
Phone Number: 613-394-4829 Fax Number: 613-394-5226
Mailing Address: 714 Murray Street, RR 1 Trenton, ON K8V 5P4
Email Address: information@ltc.on.ca Website: www.ltc.on.ca

THANK YOU FOR YOUR COMMENTS!

Information you provide on this form is collected by Lower Trent Conservation in accordance with the Municipal Freedom of Information and Protection of Privacy Act (MFIPPA) and will not be provided to others or used for purposes other than assessing Lower Trent Conservation's Customer Service or contacting the respondent.